



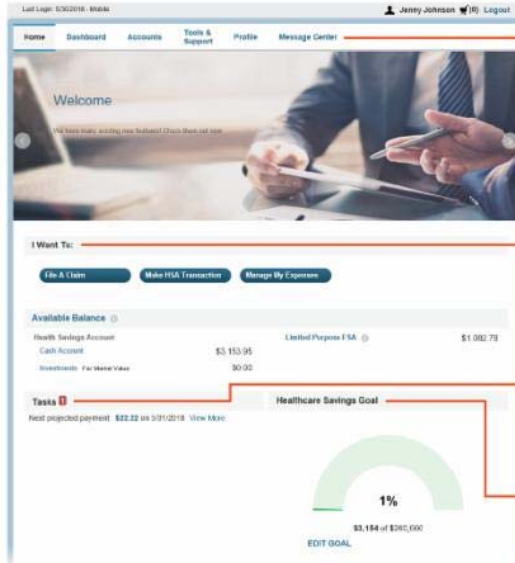
Participant Portal takes on a new look June 24. Chard Snyder Mobile App design refreshes in August.

Fresh new designs for your participant portal and mobile app will make managing health benefits even easier for your employees! Expanded features let them access and manage their health benefit accounts with ease.

Participant Portal

Enter a new, dynamic and interactive home page that includes:

- **Wider format** for improved readability and more optimal experience
- **Re-engineered Message Center** added as a main home page navigation item
- **Updated "I want to"** design makes finding common tasks simple
- **Current Message Center renamed Tasks** to highlight important actions needed
- **Statements & Notifications** removed from main navigation and placed on Accounts tab
- **New Healthcare Savings Goal tool** helps employees with an HSA plan for and track healthcare savings



The **Participant Portal home page** now includes a re-engineered message center as a primary page tab which houses your statements and notifications

Updated **'I Want To'** design makes finding common tasks simple

New **'Tasks'** section highlights important actions that should take to manage your healthcare accounts

Track your healthcare savings plan using the **'Healthcare Savings Goal'** tool

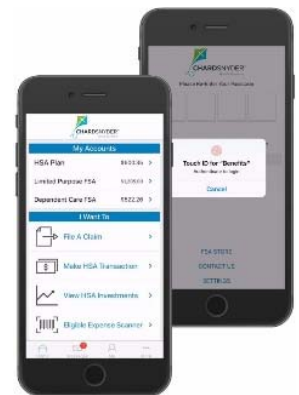
Chard Snyder Mobile App

Find new intuitive tools at your fingertips that make it easier than ever to track and use your healthcare dollars:

- **User Interface Refresh** of the entire mobile app delivers an engaging consumer experience
- **"I want to" section** displays everything participants need to file a claim, make a payment, capture a receipt, make an HSA distribution and more
- **Touch ID** enables users to log in to their account(s) with ease
- **Eligible Expense Scanner** provides the ability to scan a product bar code to help determine eligibility as a qualified medical expense
- **HSA Investment Details** includes graphs and information on HSA investment fund activity, balance, rate of return and more

We believe your employees will enjoy these new features designed so they can quickly find what they need and make the most of their health benefits.

A banner message alerting participants about the upcoming changes is currently scrolling on the portal home page. Here are helpful [portal update FAQs](#) and a [participant email template](#) you can use to provide your employees with additional details. [Contact me](#) with questions.



Sharon Smith

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