Fairfield Public Schools Fairfield, Connecticut 06825

Job Title: Elementary Media Technician

<u>Qualifications:</u> College graduate preferred. Individual must have a working knowledge of computer hardware, software and networking. Excellent human relation skills required. Knowledge of MS Office, Apple, and PC computers preferred.

Work Year: 10.5 months

Reports to: Building Administrator or Manager IT

Job Goals: To maintain all computers and related equipment for successful site use.

Major Responsibilities:

This position is responsible for maintaining instructional and administrative-use computing systems; peripherals and audio- visual equipment within the elementary school setting. Daily activities include addressing equipment malfunctions; performing routine maintenance tasks to maintain equipment performance; assisting users with software; and preparing equipment for presentations.

Equipment problems that cannot be resolved by the building technician are referred to central office support staff for further problem resolution.

Hardware and Software

- ♦ Connect and install peripheral devices scanners, projectors, Zip drives, printers and CD burners.
- Upgrade or replace system software to make machines operational
- Install new computers, reallocate existing inventory based on technology plan
- Assist teachers and students in using the digital camera.
- Assist office personnel in syncing Palm Pilots.
- Replace or Install Hard Drives, Disk Drives (CD & Floppy), Network Cards as needed
- Trouble shoot inoperative equipment and repair as appropriate or elevate to helpdesk.
- ♦ Submit job requests to Help Desk
- Maintain inventory of hardware and software.
- Load software in accordance with proper software licensing.
- ♦ Assist building personnel (principal, secretaries, physical education, teacher and nurse) in troubleshooting problems with the operation of their equipment

Maintenance

- Install print cartridges, printer drives, clean printers
- Rebuild desktop on computers to optimize performance
- Reinstall system software, reghost computers when needed, delete preferences
- Optimize file systems on computers to improve performance

Software

- ♦ Install and troubleshoot instructional software
- ♦ Become familiar with and assist staff on software usage

Presentation Responsibilities

- ♦ Troubleshoot and assist staff with VCRs and TVs
- Set up and maintain presentation monitors around school and VCR's
- ♦ Create or assist in creating end-of-year and special-event presentations

Virtual Library

♦ Edit Internet Explorer preferences to display virtual library at opening and to select an appropriate search engine.

Other Responsibilities

Perform other duties as assigned by Principal, Manager of IT.

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